

SERVICE, INC. OF ILLINOIS PRIVACY POLICY

Most Recent Update: 8/1/2024

This Privacy Policy explains how Service, Inc of Illinois collects, uses and discloses personal information of its customers, prospective customers, and visitors to its website at www.svcincofil.org, as well as through SMS Text Messaging.

COLLECTION OF PERSONAL INFORMATION

Information collected directly from you: We may collect personal information directly from you, for example through a web form, during an online or in-person meeting, through SMS text messaging, or via email. Personal information we collect directly from you may include first and last name, address, email address, and phone number.

Information collected from your device: Our website may use tracking technologies such as cookies, to automatically collect certain information from your device, including for example [your IP address, browser and operating system information, geographic location, referring website address, and other information about how you interact with the website. You may disable cookies in your web browser however parts of our website may not function properly. More information about blocking and deleting cookies is available at <http://www.allaboutcookies.org>. Our email campaigns may also use tracking technologies such as web beacons, pixels and other similar technologies to automatically collect certain information such as your IP address, browser type and version, and email engagement statistics.

USE OF PERSONAL INFORMATION

We use information collected directly from you to provide you with our services and other relevant information. We may also use this information to market our services to you, including by email and text message subject to your consent.

We use information collected automatically from your device to provide our website to you and to optimize our website.

DISCLOSURE OF PERSONAL INFORMATION

We may use third-party service providers to assist us with providing and marketing our products and services to you and we may share your information with such third parties for these limited purposes.

- We use Constant Contact for our email marketing. For more information about how we may use your information with Constant Contact and the information that may be collected through our email campaigns, see Constant Contact's Customer Data Notice available at <https://www.constantcontact.com/legal/customer-contact-data-notice>.
- We use Google to help us understand how visitors interact with our website. Google uses and processes your information in accordance with its privacy policy available at <https://policies.google.com/privacy?hl=en-US>.

- We use PayPal as our donation processor. PayPal uses and processes your payment information in accordance with its privacy policy available at <https://www.paypal.com/us/legalhub/privacy-full>.

We may also share your personal information if necessary to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

Except as identified above, we DO NOT sell or share your personal information with any third parties or affiliates.

EMAIL AND TEXT MESSAGE COMMUNICATIONS

If you wish to unsubscribe from our email campaigns, please click on the Unsubscribe link at the bottom of any marketing email sent from us.

If you wish to stop receiving text messages from us, reply STOP, QUIT, CANCEL, OPT-OUT, or UNSUBSCRIBE to any text message sent from us. If you need help or have questions regarding our text messages, reply HELP to any text message sent from us.

YOUR PRIVACY RIGHTS

You may have the right to request access to the personal information we hold about you, to port it to a new service, or to request that your personal information be corrected or deleted. To exercise any of these rights, please contact us in writing at Service Inc of Illinois, Custodian of Records, 2300 Glenwood Avenue, Joliet, IL 60435.

CHANGES TO THE THIS PRIVACY POLICY

We may update this Privacy Policy at any time. Please review it frequently.

CONTACT INFORMATION

If you have any questions about this policy or our privacy practices, please contact us at (815) 741-0800 or in writing at Service Inc of Illinois, Custodian of Records, 2300 Glenwood Avenue, Joliet, IL 60435.